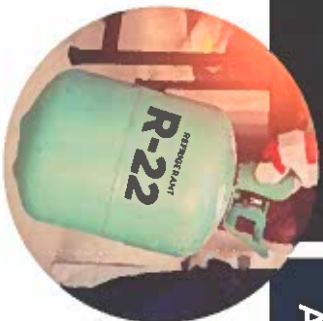


# What is R-22?

R-22, commonly referred to as Freon, is a refrigerant used in many home cooling systems. Over the years, the US Environmental Protection Agency (EPA) recognized the harmful effect it has on the Earth's ozone layer and began mandatory efforts to decrease the production and use of the refrigerant.

Since 2010, the EPA has been actively reducing the quantity of R-22 by placing bans on its importation and production.



# Does this change affect the American Home Shield® coverage?



**Here's what customers can expect if an R-22 system requires service:**

Our coverage is **livable and forgivable** — it's built for everyday life and all its messiness.

We'll make any necessary repairs or replacements to covered components or parts to maintain compatibility or compliance, including modifications to duct connections, plenums, and indoor electrical lines.

➔ **As of January 1, 2020**, EPA regulations mandate that R-22 refrigerant can no longer be produced or imported.



## What does this mean for homeowners?

Existing R-22 systems can continue to be used and serviced, but refrigerant supply may be hard to find or unavailable — and the cost will rise.

While R-22 can still be recaptured, recycled, and reused, no one can accurately measure or predict how long the remaining supply might be available.



We're here to help cover the unpredictable. So, if we can't repair your covered R-22 system, we'll replace it and assist in replacing the refrigerant.\* In some cases, we may suggest an alternative EPA-approved refrigerant for a quicker, easier, and more affordable repair.

**Limitations and exclusions apply. See plan for details.**

\*American Home Shield will cover \$10 per pound of refrigerant.



## Let Us Help

To help homeowners avoid the rising costs of R-22 refrigerant, American Home Shield offers two convenient solutions:

### Replace R-22 with an eco-friendly alternative

If a line leak or system issue requires more than four pounds of R-22 refrigerant to charge a system, you may have the option to replace R-22 with an EPA-approved refrigerant.

### Upgrade to an R-410A system

We offer discounts through select contractors for customers purchasing a new 14 SEER or higher R-410A system.

After approval of the contractor's quote and agreement to the applicable terms and conditions, we will collect payment and work with the contractor to purchase the equipment and schedule installation.